

# Observer

KTVR  
BUS SERVICE

ISSUE 12. July 2021 EDITION

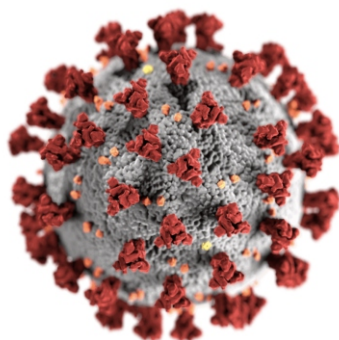


5TH YEAR

ANNIVERSARY CELEBRATION

AWARDS

KTVR REACHES 91 583  
PASSENGERS



Mak-Up Sanitise Social Distance



# FROM THE DESK

OF THE EDITOR



Mr B.J Mahlangu, Executive Director: Public Relations

## Greetings to Everyone

Welcome to our second edition of 2021, this is a communication platform we aim to sustain in order to continuously communicate with our external stakeholders about any developments taking place as we continue to extend the Harambee BRT routes.

Currently we are providing a service in the following routes (i) Thembisa to OR Tambo International Airport, (ii) Thembisa to Isando, and (ii) Thembisa to Barlett Super South. All these routes have return trips back to Thembisa.

Our customer base continues to grow and its all thanks to our primary stakeholder, the passengers, our staff members and public servants from the City of Ekurhuleni tasked with ensuring that Harambee BRT is rolled out successfully.

It will be amiss of me not to acknowledge the Ekurhuleni Taxi Industry which has played a pivotal role in ensuring that the affected taxi operators continues to support the Harambee BRT. The Ekurhuleni Taxi Industry is an active and very important stakeholder in this project.

Their participation in various forums established together with the City of Ekurhuleni continues to guide all of us in ensuring that we operate a customer based bus service that is reliable, accessible and affordable. A service that has integrity and is of quality. We continue to operate in line with our vision of being a leader in service excellence and a transport provider of choice.

During the last three months since our previous edition of this publication we were excited to report to you that we have not experienced challenges with regard to Covid-19. We have been ensuring that everyone that comes into our buses observes all the non-pharmaceutical protocols required to protect against the Covid-19 virus.

Our buses are deep cleaned and sanitized regularly and we have noted that all our passengers are supportive of all the efforts we are making in ensuring that everyone inside our buses are protected.

Best Regards,

**BJ Mahlangu**  
Executive Director : Public Relations

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KTVR Bus Services



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Dr MK Mtshali

# MESSAGE FROM

## the Executive Chairman

Greetings. On behalf of the Board of Directors, Executive Management and all KTVR Bus Service employees I write this message with great appreciation of our passengers and all our strategic partners.

This year in April, we marked our 5th year anniversary since our company was established. This is a great milestone for us having gone through all the challenges that we faced and yet we are still standing and have now employed a total number of 271 employees.

We are looking forward to completing our first decade of years in this business and grow even further. Without our employees and passengers, we will not have managed to achieve what we have achieved so far, therefore, I would like to say thank you to them for having made our business a reality and a success that it is today.

During the month of May 2021, we achieved another milestone when we transported a record 91 583 passengers. This is a great achievement especially if we have to look back at where we started with our first service in October 2017. We hope to sustain and grow this number even further every month.

To celebrate this milestone, we awarded our back-office employees who on a daily basis ensures that our operations run smoothly. This are employees who are not in the cold-face of operation like our bus drivers and head-counters but in the background ensuring that time-tables, bus schedules and other related work requirements are followed to the latter to run an efficient and well oiled machine that we are.

As I write this message to all of you, the South African economy continues to struggle under the Covid-19 pandemic and some of our family members have lost jobs and lives due to this pandemic. It is sad that we are going through this challenges but with the government now fast racking the rollout of vaccines, it is just a matter of time before we reach the vaccine immunity that we are aiming for as a country.

Lets continue to observe health and safety protocols and we will overcome this pandemic.

*Best wishes to everyone*

**Dr MK Mtshali**  
**Executive Chairman**



Nikon D5600, 125mm, f/4.8, 1/60s

## KTVR Bus Service Celebrates 5th Anniversary

**O**n the 04 April 2016, KTVR Bus Service was formally established as private enterprise to operate the phase 1 route of the Harambee BRT Service between Thembisa Hospital and Thelle Mogoerane Hospital in Vosloorus. It has been 5 years of steady growth having started our first route operation in October 2017 and now the company has employed around 217 employees.

The foundation of the name KTVR Bus Service emanates from the communities which represented the areas in which the BRT will be operating **K**empton-Park, **T**hembisa, **V**osloorus and **R**eiger-Park.



Nikon D5600,



Nikon D5600, 70mm, f/4.5, 1/60s





*From an initial 8 buses, we now have a fleet of 40 buses, and we are planning to increase the fleet further as we anticipate extending our bus routes.*



*The Executive Chairman, Dr. MK Mtshali would like to take this opportunity to thank the Ekurhuleni Taxi Industry, City of Ekurhuleni, Board of Directors, Management, staff members and Customers for their contribution to this growth that we have experienced.*

# KTVR Reaches 91 583 Passengers and Confer Awards



*Dr MK Mtshali addresses KTVR Staff*



Nikon D5600, 90mm, f/4.8, 1/125s

**A**t the end of May 2021, we achieved a record milestone of 91 583 passengers. This achievement comes as a result of introduction of the weekend and public holiday service and extending the bus route to Bartlett Super South. The Executive Management immediately met and decided to recognise all the staff members who work in the backroom offices, ensuring that our bus operation is runned efficiently on a daily basis.

This are staff members who are responsible for bus scheduling, bus inspecting and other backroom work. While we thank our

backroom staff for this achievement, it goes without saying that this would not have been achieved without the support of passengers who on a daily basis choose to use our service to and from work. The greatest thank you goes out to them.

**“Thank you to Staff Members”**



Nikon D5600, 98mm, f/4.8, 1/125s

Mr Chris Dhloho : Transport Officer



Nikon D5600, 95mm, f/4.8, 1/125s

Mr Kenneth Puba : Transport Officer



Nikon D5600, 90

Mr Mykeni Mdletshe : Transport Officer



Mr Edwin Tjatjie : **Transport Officer**



Mr Boat Jozin : **Depot Supervisor**



Ms Alice Simelane: **Depot Supervisor**



Mr Jabu Mahlangu: **Dispatcher**



Mr Bandile Zotshane: **Dispatcher**



Mr Motseng Mashego: **Dispatcher**



Ms Kedibone Mokgwatseleng: **Dispatcher**



Ms Nomahlombe Ndzimande: **Dispatcher**



Ms Vanessa Moabelo: **Dispatcher**



Mr Sphephelo Makhanya: **Scheduling Clerk**



Mr Thokozani Mhlophe: **Scheduling Clerk**



Ms Lerato Sitiba: **Dispatcher**



Ms Denicia Machete: **Scheduling Clerk**



Ms Katlego Maloka: **Scheduling Clerk**
















Mr Sizwe Nxumalo: **Dispatcher**



Mr Tebogo Modise: **Marketing Officer**

# CORONAVIRUS vs. COLD vs. FLU vs. ALLERGIES




SYMPTOMS	COVID-19*	COLD	FLU	ALLERGIES
 Fever	Common (measured at 38°C or higher)	Rare	High (38 - 39°C), can last 3-4 days	No
 Headache	Sometimes	Rare	Intense	Sometimes
 General aches, pains	Sometimes	Slight	Common, often severe	No
 Fatigue, weakness	Sometimes	Slight	Common, often severe	Sometimes
 Extreme exhaustion	Sometimes (progresses slowly)	Never	Common (starts early)	No
 Stuffy nose	Rare	Common	Sometimes	Common
 Sneezing	Rare	Common	Sometimes	Common
 Sore throat	Sometimes	Common	Common	No
 Cough	Common	Mild to moderate	Common, can become severe	Sometimes
 Shortness of breath	In more serious infections	Rare	Rare	Common
 Runny nose	Rare	Common	Sometimes	Common
 Diarrhea	Sometimes	No	Sometimes **	No
 Loss of taste or smell	Sometimes	Rare	No	No

For more information: <https://www.bonitas.co.za/home/covid>

\*Information is still evolving

\*\*Sometimes for children

Sources: KDHE, CDC, WHO, National Institute of Allergy and Infectious Diseases, American College of Allergy, Asthma, and Immunology.

   0860 002 108 | [bonitas.co.za](https://www.bonitas.co.za)

**Bonitas**  
Medical Aid for South Africa

# Our Departed Colleagues

*May their souls rest in eternal peace!*

**In loving memory of the late  
Mr. Nhloso Khoza**



**May his Soul Rest in Peace**

**In loving memory of the late  
Mr. Ephraim Maleke Molatudi**



**May his Soul Rest in Peace**

# Harambee

## Weekday Timetable



TIMETABLE EFFECTIVE: 22 APRIL 2021

### Thembisa Hospital to Bartlett Super South CT2

Thembisa Hospital	dep	04:40	06:00	07:20	08:40	10:00	11:20	12:40	14:00	15:20
Station 7	dep	05:00	06:20	07:40	09:00	10:20	11:40	13:00	14:20	15:40
ACSA Charlie Gate	dep	05:47	07:07	08:27	09:47	11:07	12:27	13:47	15:07	16:27
Bartlett Super South	arr	05:56	07:16	08:36	09:56	11:16	12:36	13:56	15:16	16:36

Thembisa Hospital	dep	16:40	18:00
Station 7	dep	17:00	18:20
ACSA Charlie Gate	dep	17:47	19:07
Bartlett Super South	arr	17:56	19:16

### Bartlett Super South to Thembisa Hospital CT2

Bartlett Super South	dep	06:00	07:20	08:40	10:00	11:20	12:40	14:00	15:20	16:40
ACSA Charlie Gate	dep	06:11	07:31	08:51	10:11	11:40	12:51	14:11	15:31	16:51
Station 7	dep	07:00	08:20	09:40	11:00	12:27	13:40	15:00	16:20	17:40
Thembisa Hospital	arr	07:16	08:36	09:56	11:16	12:36	13:56	15:16	16:36	17:56

Thembisa Hospital	dep	18:00	19:20
Station 7	dep	18:11	19:31
ACSA Charlie Gate	dep	19:00	20:20
Bartlett Super South	arr	19:16	20:36

## TICKET SALES

<b>Thembisa Hospital</b> Mobile Kiosk 03:45 18:00	<b>Station 7</b> (@Rabasothe Hall) Mobile Kiosk 03:45 18:00	<b>Station 14</b> (@Birch Acres Mall) Mobile Kiosk 03:45 18:00	<b>Station 19</b> (@Ossewa Street and Zuurfontein Road) Mobile Kiosk 03:45 18:00	<b>Cnr. Plane &amp; Isando</b> Mobile Kiosk Mon - Thurs 04:30 18:00 Fridays 12:00 18:00	<b>Kempton Park CCC</b> Ticket Selling Office 08:30 / 09:00 15:30 WEDNESDAY	<b>ORTIA</b> (@Bus Terminal) Ticket Selling Office 05:00 18:00	<b>ACSA Charlie Gate</b> (@ORTIA) Ticket Selling Office 05:00 18:00
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● Open for ticket sales  
 ○ Temporarily closed at this location  
 ● Closed for ticket sales

# Harambee

## Weekday Timetable

TIMETABLE EFFECTIVE: 8 March 2021

### Thembisa Hospital to Isando

C1A

<b>Thembisa Hospital</b>	depart	04:40	05:00	05:20	05:40	06:00	06:20	06:40	07:00	16:40
<b>Station 7 (Rabasothe Hall)</b>	depart	05:00	05:20	05:40	06:00	06:20	06:40	07:00	07:20	17:00
<b>Isando</b>	arrive	05:54	06:14	06:34	06:54	07:14	07:34	07:54	08:14	17:54

### Isando to Thembisa Hospital

C1A

<b>Isando</b>	depart	06:00	06:40	15:20	16:00	16:20	16:40	17:00	17:30	18:00
<b>Station 7 (Rabasothe Hall)</b>	arrive	06:55	07:35	16:15	16:55	17:15	17:35	17:55	18:25	18:55
<b>Thembisa Hospital</b>	arrive	07:11	07:51	16:31	17:11	17:31	17:51	18:11	18:41	19:11

## TICKET SALES

<b>Thembisa Hospital</b> Mobile Kiosk	<b>Station 7</b> (@Rabasothe Hall) Mobile Kiosk	<b>Station 14</b> (@Birch Acres Mall) Mobile Kiosk	<b>Station 19</b> (@Ossewa Street and Zuurfontein Road) Mobile Kiosk	<b>Cnr. Plane &amp; Isando</b> Mobile Kiosk	<b>Ticket Selling Office</b>	<b>Kempton Park CCC</b> Ticket Selling Office	<b>ORTIA</b> (@Bus Terminal) Ticket Selling Office
● 03:45 ● 18:00	● 03:45 ● 18:00	● 03:45 ● 18:00	● 03:45 ● 18:00	● 04:30 ● 18:00 ● 12:00 ● 18:00	● 08:30 / 09:00 ● 15:30	● 05:00 ● 18:00	
				Mon - Thurs Fridays			

● Open for ticket sales

○ Temporarily closed at this location

● Closed for ticket sales



SAY NO TO  
**LOOTING**