

Observer

KTVR
BUS SERVICE

ISSUE 9. June 2020 EDITION



COVID-19
SPECIAL SERVICE

DONATION
OF FOOD PARCELS

ROUTE EXTENSION TO
OR TAMBO INTERNATIONAL AIRPORT

KTVR OHS
COVID-19 Regulations



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Executive Director : Public Relations
Mr B.J Mahlangu

FROM THE EDITOR

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As the COVID-19 pandemic has spread at an alarming speed we are faced with dealing with a significant global challenge as we know it. Although we are currently going through this pandemic in our country and the need for social distancing and contact with our valued customers has been put on hold, we promise to continue to bring interaction and communication - just on a more digital scale. We are therefore excited to announce the launch of KTVR Bus Service' newly designed website.

Our goal with this newly designed website is to create a user-friendly browsing experience for our trusted and valued customers and business partners. The site contains integrated pages and links to content pertaining to the Harambee BRT service and to our social media platforms, such as Facebook and Twitter.

The new design is also aimed at easy navigation of new content and newsfeeds. When visiting the new website enter the following URL into your web browser: www.ktvr.co.za.

For more information or feedback about your experience on the website or this issue of the KTVR Bus Service Observer, please do not hesitate to contact us.

Public Relations Director
Mr BJ Mahlangu



KTVR Bus Services



@KTVRbus_Service



ktvrbus

Editorial Team

Email : yolandf@ktvr.co.za
tebogom@ktvr.co.za

Tel: 011 823 1672



EXECUTIVE CHAIRMAN

Dr MK Mtshali

I would like to thank all our staff members at KTVR Bus Service for what they have done thus far in coping with and preparing our company for the current COVID-19 pandemic. Your commitment has never gone unnoticed and makes all the difference.

Over the course of the 5 years, we have seen and mastered many challenging moments as a special purpose vehicle company that has been established to offer Bus Rapid Transit (BRT) transport services. We are convinced that we will overcome the challenges faced during the pandemic too.

In moments like these our purpose and values matter a lot to the people and communities we serve. In this way, we have also strived to play our part during this pandemic in other areas of our commitment as a company, through CSI Initiatives such as the donation of food parcels to 300 destitute households in Tembisa.

Moreover, given the nature of our services at KTVR Bus Service, attention is granted particularly to our bus drivers, dispatchers and head counters, as well as our other frontline employees. Your commitment is critical at this time to maintain business continuity and it is our priority to support you in this important endeavour.

We realize this situation is very dynamic and, as a company we have contingency plans in place. We remain watchful and ready to adjust the measures in response to changing circumstances. We are committed to providing the superior service and support that you have come to expect of KTVR Bus Service.

In the meantime, let's keep safe and help others stay safe too during this exceptional period.

Sincerely,
Dr MK Mtshali



HARAMBEE BRT

COVID-19 SPECIAL SERVICE

Following the South African Government announcement to move the C 19 regulations Levels from Level 5 to Level 4 at the beginning of May 2020, the Ground Transport Operations Meeting which is a joint task team between City of Ekurhuleni, KTVR Bus Service and AMCE Project Management, met to plan and prepare to resume the Harambee BRT Service since the service was suspended.

Due to Lockdown Level 5 regulations enforced by Government. Level 5 regulations prohibited any economic activity and with Level 4 some of the regulations were relaxed and this allowed us to operate under stringent health and safety protocols.

The COVID-19 Special Service was introduced on the 06 May 2020 under the following details:

In compliance with the social distancing regulations, the Harambee BRT Buses can only accommodate 19 seated and 11 standing passengers.

The off-peak hours schedule has been temporarily suspended due to the lack of passengers during this time. The Ground Transport Operations Task Team will periodically assess the situation and will make changes to schedule as and when it is necessary.

For possible tracing in case there is a confirmed COVID-19 case, passengers are required to provide their details to the headcounters each time they board the buses. Their information will not be used for any other purpose other than for COVID-19 tracing by Government Officials.

		Bus Frequency	Ticket Selling Points
Bus Route operational only between: 05h20 - 08h30 16h20 - 19h00	Tembisa Hospital - Isando	15 Minutes Frequency	<ul style="list-style-type: none"> - Tembisa Hospital - Rabasotho Civic Centre - Station 14 (Birch Acres Mall) - Cnr Plane & Isando Roads - Kempton-Park Civic Centre
	Tembisa Hospital - Airport Cargo Terminal	30 Minutes Frequency	

For more information and updates, we have established a WhatsApp group for Passengers, that may join by making request to this number 071 688 8585.

KTVR BUS SERVICE

*Trained on COVID-19
Regulations*



A selection of KTVR Bus Service staff members were recently trained by the Health and Safety team on how to administer COVID-19 regulations inside and outside the Harambee BRT Buses.

The workshops took place from the 26 May to 08 June 2020 at the bus depot. All 49 current drivers, 40 head counters and the 54 new drivers were called in for the COVID-19 awareness program.

These groups were split in groups of 11 to maintain social distancing and 2 sessions were held per day. The first session started at 10:00am - 12:00pm and the second session was at 12:20pm - 14:30pm.

In preparation for the resuming of our service on the 06 May 2020, all headcounters will be given the responsibility of ensuring that before boarding buses, passengers have to put on their face masks and they apply hand sanitisers which has been placed next to the entrance door of each bus.

When boarding the bus, each passenger will be screened for temperature using a hand-held thermometer. A passenger with the thermometer reading of more than 37.7 degrees will not be allowed to board the bus. Such passengers will be refunded their ticket money and will be advice to seek medical attention because they could either be asymptomatic to COVID-19 or fever.

Since we resumed the bus service under Level 4, we have not encountered any incident that could be interpreted as a possible COVID-19 case. Passengers have always respected the social distancing regulations.

With the Level 3 regulations relaxed further as announced by the President of South Africa on the 17 June 2020, we expect an increased number of passengers wanting to use our service, accordingly the Ground Transport Operating Task Team will plan and prepare for an eventuality.

OCCUPATIONAL HEALTH AND SAFETY

Procedure with COVID-19 Regulation



As employees at KTVR Bus Service return to work, a requirement from the South African government is that the company's trained health and safety compliance and procedure with the COVID-19 Standard Operating Procedures are implemented and adhered to during all levels of the lockdown at KTVR Bus Service include, but are not limited to:

- SOP01: Respond to requirement for screening of staff for COVID-19.
- SOP02: Respond to visitors on the Harambee premises during COVI-19 lockdown period.

This includes a cleaning and disinfecting strategy which requires added attention to help prevent the spread of coronavirus. As a response, a cleaning schedule has also been prepared and submitted to the COVID-19 Compliance Officer for approval and constant monitoring of implementation at the Head Office, the depot, for office vehicles and the Harambee buses. All cleaning material (disposable cloths, paper towels and gloves) is therefore disposed in designated bins (hazardous material) that have clear markings for each material.

The disinfecting procedures that have been implemented, include some of the following:

- All high contact areas such as door handles and frames, chair back, armrest and desk-surfaces are disinfected with disinfectant solution at least 3 times per day and after every visitor.
- All communal areas (kitchen, bathrooms, hallways, boardrooms and tea rooms) are cleaned properly with disposable cloths and then disinfected with a disinfectant or disinfecting solution twice per day.

Moreover, bus disinfection practices is imperative during this period of the spread of the COVID-19 pandemic and will remain so in the post-Coronavirus period. The standard operating procedure for dusting and deep cleaning of the Harambee buses has remained in place, with emphasis of the following procedures:

- Every bus is sprayed with a disinfectant/disinfecting solution between trips after normal cleaning has taken place. The bus depot has also been equipped with a knapsack-spray and disinfectant/disinfecting solution for this purpose.
- All buses where a suspected or confirmed infected passenger was identified, must be sent for disinfecting prior to loading any passengers.
- The normal PPE used by cleaners for cleaning buses will be sufficient for use during disinfecting of buses.



Mr Molotlegi Mokgatle

MESSAGE FROM THE HR MANAGER

On Friday, the 29th May 2020, the Minister of Transport Mr. Fikile Mbalula introduced the National Road Traffic Amendment Bill to parliament. The bill proposes a number of changes to South Africa's transport industry including a new Zero-tolerance approach to drunk driving which directly impacts the Harambee Brt Service.

The three changes related to driving that were introduced include the following:

Drunken Driving

Alcohol consumption is now totally prohibited before or during operation of any motor vehicle on all public roads in the country. This implies that the percentage of alcohol content level within the vehicle operator/driver's blood is now zero "0"

Demerit System

The rollout of the Administrative Adjudication of Road Traffic Offences (AARTO) system was also passed and will be introduced immediately the environment normalizes after the Coronavirus pandemic. It is a new demerit system for South African drivers which aims to improve driving on the country's public roads.

Once the Road Traffic Infringement Agency (RTIA), which would be responsible for the new system resumes its operations fully, the system will be enforced.

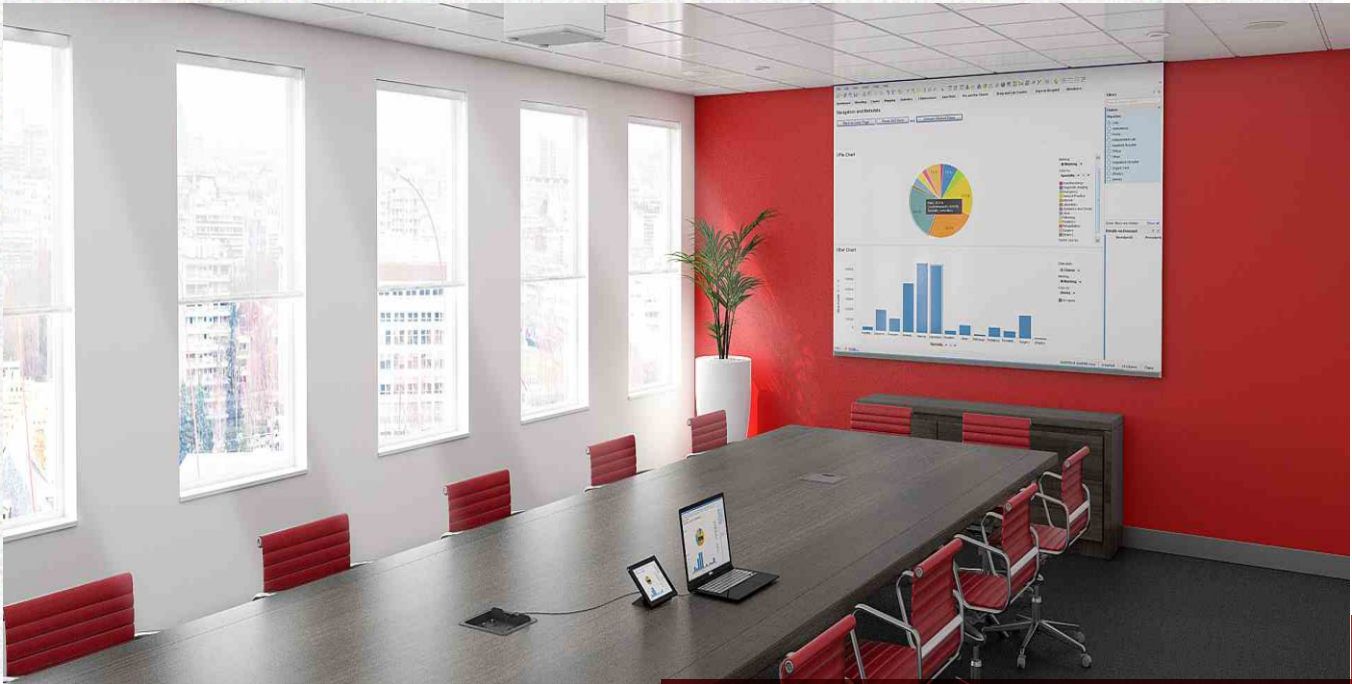
Depending on the severity of the offence, points are allocated for offences. If an infringer/offender passes a points threshold (maximum), it will result in the disqualification of the driving licence and three suspensions result in its total cancellation.

New Licences

The Department of Transport plans to introduce new modernised driving licence cards within the next two years. These cards will offer improved security features and will be 'ISO 18013 compliant' meaning it will be internationally accepted.

The modernisation of the (Driving Licence Card Account) DLCA will also allow for a number of other improvements, such as:

- * Reducing the production turnaround from 12 days to 7 days;
- * Introducing an electronic/mobile driving licence;
- * Creating a platform for introducing e-services;
- * Re-engineering of the DLCA process to allow for automation of support services and the elimination of the manual process.



Masures developed for protecting staff, visitors and commuters from exposure to COVID-19 virus, depend on the type of operational work being performed and the levels of exposure to risk - such as the interaction with suspected COVID-19 patient's and contamination of the work environment.

KTVR Bus Service has enforced control strategies based on thorough hazard assessments. The following approaches have been developed which is aimed at protecting the health and safety of other KTVR staff:

Workplace Awareness

Staff awareness, education and communication is critical in the management and prevention of the spread of COVID-19. Key messages have been displayed and communicated throughout the workplace.

Specific measures taken, include the following:

- * Frequent provision of cloth masks to all staff members.
- * Sanitizing hand rub dispensers placed in prominent places around the workplace. Whilst ensuring that these dispensers are regularly refilled.

KTVR

WORKPLACE CONTROLS

- * Ensuring that all staff, contractors and visitors have access to places where they can wash their hands with soap and water.
- * The display of posters promoting respiratory hygiene communicating symptoms and precautionary measures in preventing the spread of COVID-19 have been made visible in all areas of the workplace.
- * In combination, other communication measures such as the guidance from KTVR Bus Service's Occupational Health and Safety Officers, through the briefing at meetings and information on the intranet e.c.t are made available



- * Ensuring that and/or paper tissues are available for those who develop a runny nose or cough at work

- * Provision for the safe disposal of used tissues must be made.

- * Regular communication on information pertaining to the COVID-19 lockdown regulations is being provided.

Pre-Screening at Entrances to Premises

All staff is screened for symptoms prior to entering KTVR premises by designated persons and in the following manner:

- * All employees are to complete a Self-Assessment and Declaration prior to entering the premises.

- * All employees must be screened at the start of the shift by designated persons as follows:

- * Review the self-evaluation and declaration for completeness and any “trigger” symptoms.

- * Measure the employee’s temperature using an infrared forehead thermometer and record their reading.

- * If no symptoms are present, proceed with alcohol testing for drivers and normal arrival procedure.

- * If the temperature of the person is 38 degrees Celsius or above, send him/her to the dedicated on-site isolation area and call the relevant Health and Safety Officer.

- * Where employees are sent to on-site isolation areas, the relevant Health and Safety Officers are to proceed to these areas, request the relevant staff member to have the validity of his/her symptoms assessed by a health professional and not to report for duty until such time as the results are available.

- * All declaration forms should be retained by the designated person, for submission to the COVID-19 compliance officer immediately who should file and keep the forms on record for risk monitoring purposes.

To prevent the spread of COVID-19, employees are to take full responsibility for the continuous cleanliness of their own workspaces and equipment and should always be encouraged to take care of their own health by taking multivitamins and maintain chronic control.

KTVR DONATES

Food Parcels to the Community



CSI Programme : 07 May 2020

KTVR Bus Service hosted a COVID-19 CSI programme to provide food relief to 300 destitute households worth R 300 000 in Tembisa. These residents were identified from Ward 13 and Ward 100.

This event took place on Thursday, 7th of May 2020 at the KTVR Chlookop Bus Depot. Understanding the passenger regulations announced by the Minister of Transport relating to COVID-19, we ensured that all health and safety procedures be followed, where residents were given gloves, masks, sanitised before handed over their food packages.

This CSI Initiative was supported by many Stakeholders and partners such as the CoE, ETI Leaders and members amongst others.



“ KTVR donates food relief worth R 300 000 ”



ROUTE EXTENSION to OR TAMBO AIRPORT



On the 25th of June 2020, A joint task team between KTVR Bus Service, City of Ekurhuleni, AMCE Project Management and Airports Company South Africa went on a route tour to the OR Tambo International Airport to assess the feasibility of extending the ORTIA Bus route.

Currently under COVID-19, Level 3 the Tembisa Hospital to ORTIA Bus route ends at Airport Cargo Terminal and following the relaxations of Level 3 regulations announced by the President of South Africa on the 17 June 2020 more business sectors are now resuming their business operations, and our bus service to ORTIA becomes an urgent need to our historical passengers.

The team inspected all the possible routes and stops, limited by restricted access into the Airport and resolved that the route will be extended from Airport Cargo Terminal to Airport Bus Terminal where a ticket selling kiosk will be opened to service passenger coming from Terminal A and B and around the Airport. From Airport Bus Terminal, the route will return to Tembisa Hospital.

The joint task team comprised of the following officials:

KTVR : Mr Jan Moasa, Mr Tebogo Modise, Ms Thuli Mahlangu, Mr Simon Vilakazi, Mr Bongani Mtshali and Mr Edwin Tjatji.

CoE : Mr Oupa Papo, Mr Matikane Mathebe and Mr Rueben Mashila

AMCE : Ms Retha Claasen and Mr Ngadi Malete

“The team will now go back and develop a bus schedule and timetable for the soon to be extended route. Announcement to passengers and users will be made in due course on the exact date the extension will commence.”



THE HARAMBEE KTVR

Soccer Tournament Prizes Delivered

The prize winners were as follows:

1st Prize winner: *Zitikeni Secondary School (R25 000.00)*

2nd Prize winner: *Tembisa High School (R15 000.00)*

3rd Prize winner: *Inqayisiveli Secondary School (R5 000.00)*

4th Prize winner: *Phomolong Secondary School (R5 000.00)*

GIRLS CATEGORY

1st Prize winner: *Tembisa High School (R20 000.00)*

2nd Prize winner: *Zitikeni Secondary School (R10 000.00)*

KTVR once again kept its promise on delivering the Harambee KTVR Soccer Tournament prizes following October 2019 finals held at the Mehlareng stadium in Tembisa. This tournament is exclusively held for High School teams in Tembisa in the categories of boys and girls.

The tournament was first held in 2018 and was won by Zitikeni Secondary School which managed to defend their title in 2019 when they again defeated their 2018 co-finalist, Tembisa High School.

For the first time in 2019, we had girls' teams participating in the tournament and inaugural girls' finals were won by Tembisa High School. Other school that managed to make it the final round of the tournament were Inqayisiveli Secondary School and Phomolong Secondary School. All the final round team won themselves a prize which was paid towards sports equipment or apparel of their choice.

To hand over the prizes to each winner, we would have normally organized a glitzy event but due to the current lockdown restrictions because of COVID-19 we delivered the prizes without much funfare on the 15 June 2020. The prizes were handed over to the Sports coordinators at each school and they were welcomed with much jubilations

For the year 2020 edition of the tournament, we will be guided by government regulation and if we are not able to proceed with the tournament this year, the next edition will be held in 2021 hopefully then the regulations would have been relaxed to allow for contact sports such soccer to take place.



2019 Soccer Tournament Prizes



YOUTH MONTH 2020

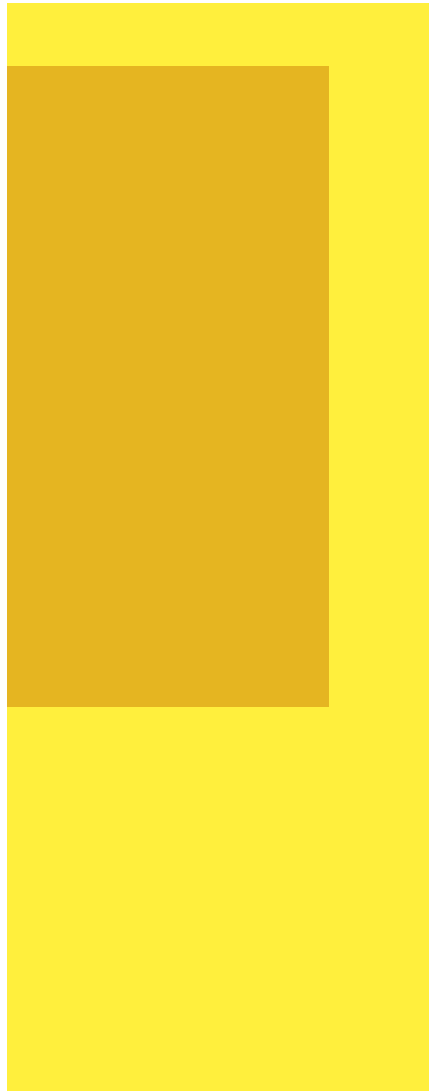
June is dedicated to the youth of 1976 who stood up against the apartheid government and laid down their lives for freedom and the right to equal education. This year marks 44 years since the uprising in which many children lost their lives while standing up against a system that sought to strip them of their identity and break their spirit.

For the first time in 26 years of democracy, the nation will commemorate the 2020 National Youth Month with Restrictions, as the country and the world battle the global outbreak of COVID-19. The President of the Republic of South Africa, Matamela Cyril Ramaphosa announced on Sunday, 15 March 2020 among other things, the prohibition of large gatherings.

“The youth of 2020 have been called upon to fight a much more silent war, the corona virus pandemic and help rebuild a society post COVID-19. We are aware of the effect of the pandemic on all of the society, and we are acutely aware of its negative impact on youth employment, “stated Sports, Art and Culture Minister Nathi Mhethwa.

All activities taking place during this years’ Youth Month including Youth Day commemoration, will take place virtually through various platforms such as Social Media, Web-based seminars, Online, TV and Radio.

Youth Power: Growing South Africa together in this period of COVID-19



Harambee

COVID-19 Timetable

EFFECTIVE, MONDAY 6 JULY 2020

Tembisa Hospital to Isando

C1A

Morning:

Tembisa Hospital	dep	05:00	05:15	05:30	05:45	06:00	06:15	06:30	06:45	07:00
Station 7	dep	05:20	05:35	05:50	06:05	06:20	06:35	06:50	07:05	07:20
Isando	arr	06:14	06:29	06:44	06:59	07:14	07:29	07:44	07:59	08:14

Morning:

Tembisa Hospital	dep	07:15	07:30	07:45	08:00	08:15	08:30	16:00
Station 7	dep	07:35	07:50	08:05	08:20	08:35	08:50	16:20
Isando	arr	08:29	08:44	08:59	09:14	09:29	09:44	17:14

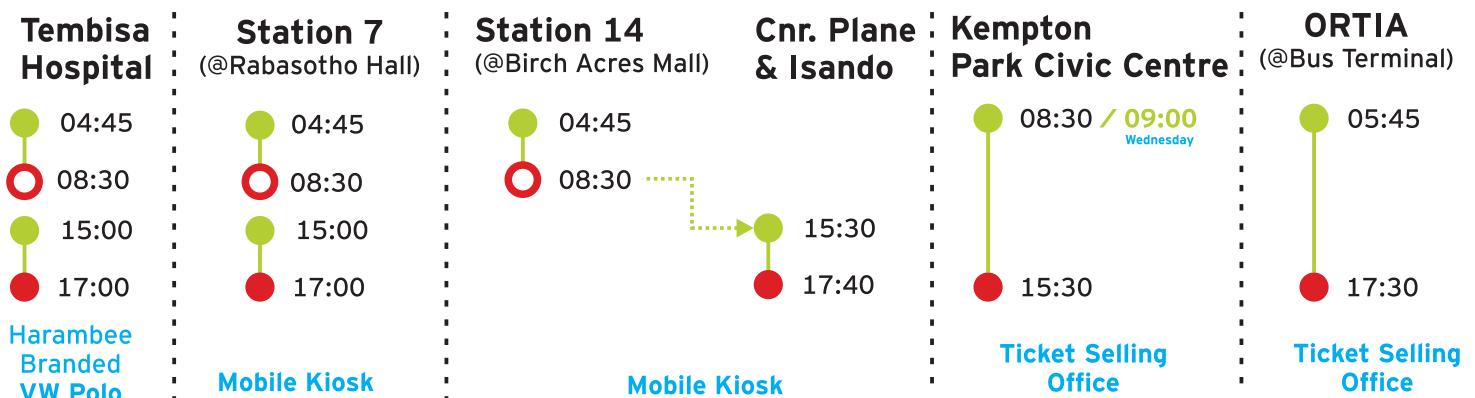
Isando to Tembisa Hospital

C1A

Morning to Evening

Isando	dep	06:20	06:35	06:50	07:05	16:20	16:35	16:50	17:05	17:20
Station 7	arr	07:15	07:30	07:45	08:00	17:15	17:30	17:45	18:00	18:15
Tembisa Hospital	arr	07:31	07:46	08:01	08:16	17:31	17:46	18:01	18:16	18:31

TICKET SALES



● Open for ticket sales ○ Temporarily closed at this location ● Closed for ticket sales

Harambee

COVID-19 Timetable

EFFECTIVE, MONDAY 6 JULY 2020

Tembisa Hospital to ORTIA

CT1

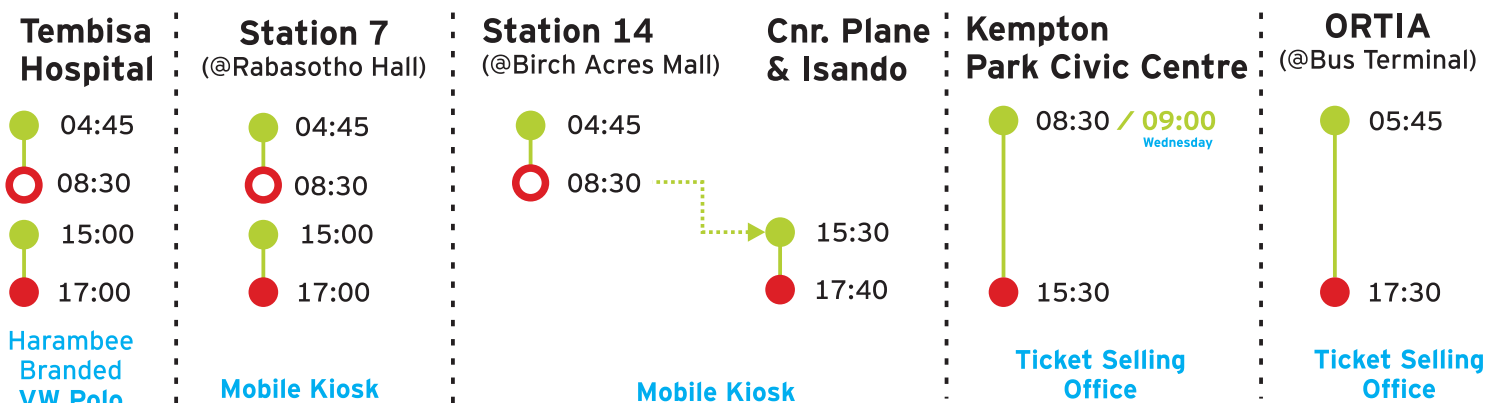
Tembisa Hospital	dep	05:00	05:30	06:00	06:30	07:00	07:30	08:00	08:30
Station 7	dep	05:20	05:50	06:20	06:50	07:20	07:50	08:20	08:50
ORTIA	arr	06:13	06:43	07:13	07:43	08:13	08:43	09:13	09:43

ORTIA to Tembisa Hospital

CT1

ORTIA	dep	06:15	06:45	07:15	16:00	16:30	17:00	17:30
Station 7	arr	07:13	07:43	08:13	16:58	17:28	17:58	18:28
Tembisa Hospital	arr	07:30	08:00	08:30	17:14	17:44	18:14	18:44

TICKET SALES



● Open for ticket sales
 ● Temporarily closed at this location
 ● Closed for ticket sales

#COVID-19

HOW CAN I PREVENT BEING INFECTED WITH CORONAVIRUS

Regularly and thoroughly **clean your hands** with hand sanitiser or wash them with soap and water to prevent contraction of Covid-19.

Maintain at least **1-meter** distance between your self and anyone who is coughing or sneezing to prevent contraction.

Most Common Symptoms:

- High Fever
- Cough
- Shortness of Breath

Less Common Symptoms:

- Diarrhea
- Vomit

Advanced Cases:

- Pneumonia
- Renal Failure



Curb the Spread



Stop Shaking Hands



Adhere to Social Distancing



Coronavirus Hotline: 0800 029 999

WhatsApp: 060 012 3456