

Observer

KTVR
BUS SERVICE

ISSUE 8. March 2020 EDITION



SANTACO ON COVID-19
PUBLIC AWARENESS

2019 HIGHLIGHTS
YEAR END FUNCTION

FAREWELL PARTY
Ms. Khosi Boateng





EDITORS NOTE

Mr B.J Mahlangu

Executive Director : *Public Relations*

Dear Readers,

It gives me great pleasure to welcome you to the eighth edition of the KTVR Observer for which i have acted as the Editor.

Here are some of the events to look forward to in 2020:

- * Stakeholder Engagement Forum during the month of May 2020
- * CSI during the month of April/May 2020
- * Transport Forum during the month of May 2020

For the first few months into the new year, KTVR Bus Service as a whole have been busy operationally-following the BRT festive timetable and growing number of patronages obtained in December 2019.

However, given the current issue facing our country and the world regarding the Coronavirus (also known as (COVID-19), we would like to ensure all employees and stakeholders that we are doing our best to keep everyone healthy and safe in the workplace while also minimizing the disruptions to our day-to-day operations.

We understand the current outbreak is worrying, and we want to take a moment to share the ways we can all help keep the workplace and our staff safe, as well as the steps we will take as an organization if and when necessary.

We thank you for your continued support in this uncertain time.
Public Relations Director

TABLE OF CONTENTS

PAGE 1

Editor's Note

PAGE 2

Message from the Chairman

PAGE 3

Training and Development

PAGE 4

Stakeholder Engagement Forum

PAGE 5

KTVR on Coronavirus

PAGE 6

Facts about Covid-19

PAGE 7

Santaco on Covid-19

PAGE 9

Farewell Party

PAGE 10

Highlights and Announcements

Contact Editorial Team

Tel : 011 823 1672

Email : yolandf@ktvr.co.za
tebogom@ktvr.co.za

MESSAGE FROM THE EXECUTIVE CHAIRMAN



“The success of our company is built on the efforts and hard work of our employees”

Executive Chairman: Mr M.K Mtshali

The underlying principle governing the operations of KTVR Bus Service is ‘To be a leader in service excellence and transport provider of choice’, enabling us to consistently deliver our value promise to our commuters, employees and stakeholders.

As an Ekurhuleni Taxi Industry operated company, KTVR Bus Service’s strength is the result of an accessible, reliable, and safe and cost-effective transport conducted through a number of strategic business divisions, all of which are supported by our well-trained staff and managerial teams.

Today, the Harambee BRT service is rated among one of the reliable reputed BRT companies in Ekurhuleni.

Despite the challenges we may face at KTVR Bus Service, we remain steadfast to our role of meeting the needs as a special purpose vehicle that has been

established to offer Bus Rapid Transit (BRT) transport, while providing access to jobs and development; and furthering the well-being of the communities in which we operate through company initiatives such as our Corporate Social Responsibility.

I would also like to take this opportunity to thank all the staff, Executives and stakeholders for all their effort in exceeding all goals and objectives thus far.

The success of our company is built on the efforts and hard work of our employees. “Persistence makes all the difference”.

Sincerely,

THE EXECUTIVE CHAIRMAN

MK Mtshali



TRAINING AND DEVELOPMENT

10 March 2020

The Human Resources Training and Development Division at KTVR Bus Service hosted a Transport Education training at the KTVR Bus Service Head Office.

The training commenced on the 10th of March 2020 and ended on the 13th of March 2020. The training was dedicated to 15 KTVR employees which included 12 employees from the depot and 3 employees from the Head Office.

The training was administrated by LearnCorp (PTY)Ltd a contracted institution for learning assessment and moderation. Upon completion of the training, the employees will be certified by the Transport Education and Training Authority (TETA) against the skills programme, Road and Transport, NQF Level 3, SAQA.



“Transport Education and Training Authority (TETA)”

KTVR BUS SERVICES

STAKEHOLDERS ENGAGEMENT FORUM

On the 18th of February 2020, the PR department hosted a stakeholder's engagement meeting at the KTVR Bus Service Head office. Among the attendees were KTVR Bus Service Executive members, Ekurhuleni Taxi Industry PRO's, Representatives from SARPBAC and the City of Ekurhuleni.

The structure of the agenda of the meeting included a report presented by KTVR Bus Service COO Ms.P Ntuli, a process update report by the PR Director, Mr. BJ Mahlangu and a Construction update by the CoE, representative, Mr. M Mathebe. Amongst the other reports was also a PR report presented by the Marketing Officer Mr. T Modise and the CSI Coordinator, Mrs. S Tsotetsi.

One particular highlight from the stakeholder meeting was the announcement pertaining to the success of the operation of the festive timetable for the Harambee BRT service, with 47 392 tickets sold in three weeks.

This has been achieved, regardless of any testing prior to this. Since 2017, the Harambee BRT had never operated during the festive season between Tembisa and OR Tambo International Airport via Kempton Park.

During the holiday season, there was however a concern which was reported in the meeting regarding the influx of rowdy passengers that had intimidated and threatened drivers and commuters, as well as incidents of vandalism.

"The festive holiday BRT Operations was a success and will be considered in years to come."



KTVR Bus Service Executive members, Ekurhuleni Taxi Industry Representatives from SARPBAC and the City of Ekurhuleni.

This incident had occurred in response to the suspension of PRASA trains. The metro spokesperson Themba Gadebe, also confirmed that the rowdy passengers had led the CoE to temporarily suspend all operations of the Harambee Bus Rapid Transport Bus service for a period during the festive holidays.

Despite the reported incidents, the festive holiday BRT operations was a success and will be considered in years to come.





KTVR BUS SERVICE

STAND ON CORONAVIRUS



On Friday, the 13th of March 2020, KTVR Bus Service held its first Coronavirus Response meeting at the Head Office in Boksburg, which was aimed at establishing a strategic plan to help employees at KTVR Bus Service understand and better navigate the issues concerning the COVID-19 outbreak.

The task team further established proactive measures that KTVR Bus Service can implement in the meantime to minimize risks to business and to assure that the employees at KTVR Bus Service is well informed and prepared for the COVID-19 outbreak.

KTVR Bus Service are taking every precaution to be proactive in this very fluid situation.

During the Coronavirus outbreak, KTVR Bus Service has also introduced health and safety protocols to appropriately respond to the spread of COVID-19. All our buses are currently undergoing vigorous disinfecting and passengers are constantly provided with a hand sanitizer as they approach each bus.



KTVR COVID-19 Task Team

“ Together we can curb the spread of COVID-19”



FACTS ABOUT COVID-19

Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. The virus that causes COVID-19 is a novel coronavirus that was first identified during an investigation into an outbreak in Wuhan, China.

People can help protect themselves from respiratory illness with everyday preventive action such as:

- * Avoid close contact with people who are sick
- * Avoid touching your eyes, nose and mouth with unwashed hands
- * Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.

What are the symptoms of COVID-19 ?

Patients with COVID-19 have mild to severe respiratory illness with symptoms of:

- * Fever
- * Cough
- * Shortness of breath

How does COVID-19 spread ?

The virus that causes COVID-19 probably emerged from an animal source, but is now spreading from person to person. The virus is thought to spread mainly between people who are in close contact with one another (within about 6 feet) through respiratory droplets produced when an infected person coughs or sneezes.

It also may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes.

What should I do if I think I have coronavirus?

Call the hotline number

080 029 999

If you have medical aid:

- * Call GP or the nearest Blood lab, Ampath, Du Buisson or similar lab-group to assist you.
- * Do not go before calling the medical team, so that they can prepare themselves to assist you on your arrival.



SANTACO

ROLLING OUT THE PUBLIC AWARENESS
ON THE CORONA VIRUS



Media Briefing at Wanderers taxi rank

The South African National Taxi Council (SANTACO) has read the riot act to all its affiliates regarding the prevention of the spread of the coronavirus to its passengers.

SANTACO President, Mr Phillip Taibosch, addressed the media and taxi operators at the Wanderers taxi rank in Johannesburg on Wednesday 25 March 2020, before handing over the body's Covid-19 prevention protocol document.

“Taxi association from today will be the soldiers that see to it that daily these programmes continue unabated Taxi ranks and ranking facilities are to be kept clean, disinfected using certified chemicals.”

The SANTACO president, further noted that all taxis must be cleaned daily and disinfected as frequently as possible to ensure that chances of contamination are reduced. All taxis must have sanitisers that are offered to all passengers when they enter taxis and after handling taxi fares.

He further called on queue marshals to constantly encourage and ensure that passengers observed good hygiene habits, and to promote washing of hands with water and soap, and the use of sanitisers.

Everybody in the vicinity of a taxi rank had been told to always cover their mouths and noses when coughing and sneezing. Taaibosch encouraged commuters to practice the same hygiene habits they practice at home.

Monitoring and Implementation

“We will be monitoring the implementation of the coronavirus prevention protocols by all operators. We expect every stakeholder to comply.

I want to emphasise that the task ahead of us is not easy.”
Noted by Phillip Taaibosch)

He alerted that while they anticipate challenges, the industry remains committed to ensuring a successful project that will dispel this pandemic from the taxi industry and ultimately save the citizens of the country from what can easily become a deadly encounter.

Moreover, he appealed to all South Africans using taxis to remember that not everybody who coughs, and sneezes has virus. Nobody should be alighted from your taxis and nobody should be moved from your taxis because you suspect that they have the coronavirus.

Listed Covid-19 Government Hospitals to Visit:

Regions	Designated Hospital	Designated Referral Hospital	Address	Telephone
Gauteng	Charlotte Maxeke Hospital	Charlotte Maxeke Hospital	Parktown, Johannesburg	012 354 1826
	Steve Biko Hospital		Steve Biko Road, Pretoria	012 354 1000
	Thembisa Hospital		Hospital View, Tembisa	011 926 8445
Free state	Pelonomi Hospital		Heidedal, Bloemfontein	051 405 1911
	Kimberley Hospital		Civic Centre, Kimberley	053 802 9111
Eastern Cape	Livingston Hospital		Lindsay Rd, Port Elizabeth	041 405 9111
Cape Town	Tygerberg Hospital	Tygerberg Hospital	Tygerberg	021 938 4911
KwaZulu Natal	Greys Hospital		Hill, Pietermaritzburg	033 897 3000
Mpumalanga	Rob Ferreira Hospital		Sonheuwel, Nelspruit	013 741 3031
Limpopo	Polokwane Hospital		Cnr. Hospital & Dorp St, Polokwane	015 287 5000
Northwest	Klerksdorp Hospital		Neserhof, Klerksdorp	018 406 4600



FAREWELL PARTY

Ms. Khosi Boateng

Senior Manager in the Office of the Executive Chairman

In celebration of Ms. Khosi Boateng (Senior Manager in the Office of Executive Chairman) dedicated service at KTVR Bus Service, the Executive Chairman hosted a function in celebration of Ms. Boateng’s contribution to the company and future endeavours. This event took place on Thursday, 23 January 2020 at Emperors Palace, Olympus Sky Bar.

Ms Khosi Boateng contributed greatly to the success of this organization, especially within the Finance Department and Office of Executive Chairman since 2017.

With Ms. Khosi Boatengs’ departure, the position held as the Senior Manager in the Office of Executive Chairman has been replaced by Ms. Lerato Phume.

Lerato has over 15 years of work experience specializing in strategy development, organisational sustainability and stakeholder relations.

Ms. Phume joins us from The Oprah Winfrey Foundation, and has also worked for British America Tobacco South Africa, and Legal Aid South Africa, to name a few.



“I am very excited to be part of the KTVR team, and look forward to the new and exciting journey with KTVR”.

Ms. Lerato Phume

Senior Manager in the Office of the Executive Chairman



HIGHLIGHTS OF 2019

YEAR END FUNCTION



KTVR Bus Service held its 2019 year end function on the 13th December at KTVR's Bus Depot in Chloorkop, Midrand.

This event was attended by KTVR Executive members and staff and stakeholders which include the ETI and the City of Ekurhuleni.



ANNOUNCEMENTS



KTVR Bus Service, Executive Chairman conferred with an Honorary Doctorate.

Congratulations Dr. MK Mtshali.

Congratulations to Tshepo Nkoana - Financial Controller at KTVR Bus Service

On your new baby boy. From the team at KTVR Bus Service, may love and good company surround your new little blessing. Wishing you endless joy and happiness with the safe arrival of your newest family member.

Patients with COVID-19 have experienced mild to severe respiratory illness.

Symptoms* can include

FEVER



COUGH



***Symptoms may appear 2-14 days after exposure.**

Seek medical advice if you develop symptoms, and have been in close contact with a person known to have COVID-19 or if you live in or have recently been in an area with ongoing spread of COVID-19.

SHORTNESS OF BREATH

